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PATIENTS' BILL OF RIGHTS AND RESPONSIBILITIES

Patient Rights

The patient has the right to:

- Treated with dignity and respect.
 - Fair treatment regardless of race, ethnicity, creed, religious belief, sexual orientation, gender, age, health status, or source of payment of care.
 - Have their treatment and other patient information kept private. Only by law may records be released without patient permission.
 - Access care easily and in timely fashion.
 - Candid discussion about all their treatment choices, regardless of cost or coverage by their benefits plan.
 - Share in developing their plan of care.
 - Delivery of services in a culturally competent manner.
 - Information about the organization, its providers, services, and role in the treatment process.
 - Information about provider work history and training.
 - Information about clinical guidelines used in providing and managing their care.
 - Know about advocacy and community groups and prevention services.
 - Freely file a complaint, grievance, or appeal, and to learn how to do so.
 - Know about the laws that relate to their rights and responsibilities.
 - Know their rights and responsibilities in the treatment process, and to make recommendations regarding the organization's rights and responsibilities policy.
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Patient Responsibilities

The patient is responsible to:

- Treat those giving them care with dignity and respect.
 - Give providers the information they need, in order to provide the best possible care.
 - Ask their provider questions about their care.
 - Help develop and follow the agreed-upon treatment plans for their care, including the agreed-upon medication plan.
 - Let their provider know when the treatment plan no longer works for them.
 - Tell their provider about the medication changes, including medications given to them by others.
 - Keep their appointments. Patient should call their providers as soon as possible if they need to cancel visits.
 - Let their provider know about their insurance coverage, and any changes to it.
 - Let their provider know about problems with paying fees.
 - Not to take actions that could harm others.
 - Report fraud and abuse.
 - Openly report concerns about quality or care.
 - Let their provider know about any changes to their contact information (name, address, phone, etc.)
 - Have the Right and Responsibilities to understand and help develop plans and goals to improve their health.
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I have read and understand my rights and responsibilities.

Patient Signature

Date
